

## LED Lighting Products Limited Liability Warranty

The LED lighting products and semi-finished products (“Product”) purchased by EYE Lighting International of North America, Inc. (“ELINA”) were manufactured through the use of stringent and thorough quality control. If however, defects which can be attributed to design faults and/or manufacturing defects happen during usage, Iwasaki Electric Co., Ltd. (“Iwasaki”) warrants to the purchaser as conditioned herein.

### 1. Product covered in this warranty

Finished and semi-finished LED lighting products for ELINA.

Product name: FL series LED flood (Blitz) made at Dascom

HB series LED highbay (Lambda) made at Dascom

GR series LED streetlight (Global Road) made at Dalian

LEDioc lamp and LED module for LEDioc lamp made at Saitama

### 2. Warranty period

Iwasaki warrants that each Product will be free from defects in materials and workmanship subject to all conditions and limitations contained in this warranty for a period of five (5) years from the manufacturing date indicated as production lot no.

### 3. Terms of warranty

- In case of defective Product determined as such by Iwasaki and determined by Iwasaki to be covered by this warranty, Iwasaki shall at its sole discretion repair or replace such Product. If a Product has been discontinued or is not available for any other reason, Iwasaki may propose an alternative product. Parts
- All other costs resulting from any work needed to repair the defect (e.g. costs for mounting, dismounting, transportation, disposal, travel, lifting devices and scaffolding) are not covered by this warranty.
- This warranty is granted only for Product switched on/off on a daily basis with daily utilization of less than 20 hours and used in accordance with their technical specifications and installation instructions. If daily utilization is 15 hours or more, the warranty period shall be 1.5 years.
- Iwasaki will honor this warranty as long as the warranty period of the Product is not expired.
- Warranty for LED driver shall be subject to LED driver manufacturer’s warranty policy.

### 4. Limitations

This warranty doesn’t apply to:

- Damage or failure to perform arising as a result of usage in an environment not permitted in the Product specification and/or usage with unauthorized parts including but not limited to LED drivers.
- Damage or failure to perform arising as a result of repairs and remodeling unauthorized by Iwasaki or deliberate acts or negligence.
- Damage or failure to perform arising as a result of fire, earthquake, flood damage, and other natural disasters as well as defects which can be attributed to external factors such as power failure and outage.
- Damage or failure to perform arising as a result of transportation after delivery or such factors as the dropping of the Product, and defects which are caused by the relocation of installation.

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- Damage or failure to perform arising as a result of mounting and using the Product on vehicles, vessels etc.
- Damage or failure to perform arising as a result of inadequate installation workmanship.
- Damage or failure to perform arising as a result of a force majeure or from any violation of any applicable standard or regulation, including without limitation those contained in the latest safety, industry and/or electrical standards and regulations applicable to the purchaser.
- Damage or failure to perform arising as a result of electrical supply conditions, including spikes, over-voltage/under-voltage and ripple current control systems that are beyond the specified limits of the Product and those defined by relevant suppliers or contrary to industry standards relating to acceptable input power, deliberately or not.
- Damage or failure to perform arising as a result of application environment such as deterioration of resin material due to adhesion of oil or chemical substances.
- Aesthetic evaluations of matters such as surface gloss and/or colour hue which do not affect functionality.

#### **5. Warranty claim**

Should a defect be noticed during the stated warranty period, Purchaser must notify Iwasaki of said defect with written notice including but not limited to:

- Installation characteristics (location, street, number of Product affected, relevant installation details, etc.)
- Manner in which and environment circumstances under which the Product have been used
- Name, variant, model and lot numbers (if available) of the defective Product
- Installation date
- Detailed problem description.

The Warranty Period of replaced Product or repaired part shall be the remainder, if any, of the initial Warranty Period for the repaired or replaced part or Product.

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