



**EYE LIGHTING  
INTERNATIONAL**

**EYELED™ GJ SERIES GLASS JACKET LED RETROFIT LAMP  
LIMITED LIABILITY WARRANTY**

EYE Lighting International of North America, Inc. ("EYE Lighting") warrants to the purchaser that its EYELED™ Glass Jacket Lamp ("Product") will be free from defects in material and workmanship as conditioned herein for a period of seven (7) years from the date of Purchaser's purchase (the invoice date) or, if the invoice date is not known, the date of manufacture by EYE Lighting as indicated on the product provided by EYE Lighting, as further limited below.

The determination of whether the Product is defective shall be made by the Seller in its sole discretion with consideration given to the overall performance of the Product. A Product shall not be considered defective solely as a result of the failure of individual LED components to emit light. This limited warranty shall provide for the replacement of defective Product for a period of seven (7) years from date of purchase (labor not included). A reduction of the LED light source output by more than 30% within warranty period shall constitute a defective part. EYE Lighting reserves the right at any time to replace the product with an equivalent product. The Surge Protection Device is excluded from this limited warranty.

During said warranty period, EYE Lighting, at their discretion, agrees and shall be obligated to a limit of refund of the purchase price of the Product or replacement of Product as needed. If EYE Lighting chooses to replace the Product and is not able to do so because it has been discontinued or is not available, EYE Lighting may refund the purchase price to the purchaser or replace with a product of comparable value at the company's discretion. This warranty is not applicable and is voided to any product manufactured by EYE Lighting that is not stored, installed, operated, and maintained in accordance with the National Electric Code (NEC), the Standards for Safety of Underwriters Laboratories, Inc. (UL), the Standards for the American National Standards Institute (ANSI), and the specific instructions provided by EYE Lighting for product installation and operation. This Limited Liability Warranty is VOID if the product is not used in for the intended purpose for which it was designed.

This limited warranty will not apply to loss or damage due to fire or acts of nature; negligence; vandalism; abuse; power surges; improper power supply; electrical current fluctuations; misuse; mishandling; improper installation; abnormal use; civil disturbances; corrosive environments; induced vibration; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions provided by the Seller or applicable electrical codes; or use in violation of any applicable standard, code or instructions for use including (without limitation) those contained in the latest safety, industry and/or electrical standards for the relevant regions(s).

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**EYE Lighting International of North America, Inc.**  
*a division of Iwasaki Electric of Japan*

9150 Hendricks Road  
Mentor, Ohio 44060

Tel: (440) 350-7000  
Fax: (440) 350-7001

[www.eyelighting.com](http://www.eyelighting.com)

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The warranty does not cover labor, repair, testing, loss of service, liability, transportation, or servicing costs, or consequential losses, that may occur. EYE Lighting is not responsible for any servicing done to the Product by unqualified individuals or for unapproved servicing of warranty claims. The cost of servicing claims during the warranty period that have not been reported to or approved by EYE Lighting will not be reimbursed by EYE Lighting. All claims must be submitted within thirty (30) days from noticing a defect or incident and proof of purchase or ownership is required to process all warranty claims. Evidence of installation of or use of unauthorized parts in or with the Product will result in a voided warranty.

**The warranty and remedies set forth herein are in lieu of any and all other warranties expressed or implied, including any warranty of merchantability or fitness for a particular purpose. In no case shall EYE Lighting be obligated or liable for any indirect, consequential, or incidental damages for breach of this or any other warranty, expressed or implied, whatsoever.** No agent, distributor or dealer is authorized to change, modify or extend the terms of the limited liability warranty in any manner.

Valid warranty claims must be made within the warranty period specified herein above, and submitted within thirty (30) days of discovery of the damage or defect. This warranty shall be void in the event any repairs or alterations not duly authorized in writing by EYE Lighting are made to the Product.

Should a defect be noticed during the stated warranty period, purchaser must notify EYE Lighting of said defect within thirty (30) days by calling 1-888-665-2677 or (440) 350-7000. Written notice may be mailed within thirty (30) days to EYE Lighting, 9150 Hendricks Road, Mentor, OH 44060, or be faxed to (800) 811-7395.

In certain circumstances it may be appropriate to refund the purchase price to the Purchaser who, in turn, will refund the end-user. However, any and all such decisions must be made in consultation with the EYE Lighting Legal Department. As a condition to qualify for refund of original product purchase price or replacement under the provisions of this limited warranty, defective product(s) must be available for return to EYE Lighting at its request for inspection and analysis. Prior written approval and a return material authorization (RMA) must be obtained from EYE Lighting.

EYE Lighting does not warrant the suitability of any structure for any particular use. It is the Purchaser's sole responsibility to ensure that any structure and related Product are appropriate for a particular use and site conditions.

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